

# New Hampshire Rapid Response Access Point

New Hampshire's Rapid Response crisis system officially launched on January 1st, 2022. The below data is preliminary but being shared to illustrate that the system is up and running and available statewide and across the lifespan.

## WHAT IS IT?

The New Hampshire Rapid Response system is comprised of three components: Centralized Access Point, Mobile Crisis Response Teams, and location-based services. These services, in the most simple of terms, are meant to provide NH residents with:



**Someone  
to call, text or chat**



**Someone to  
respond**



**Somewhere  
to go**

## 1,565 CONTACTS

In January 2022 the access point received 1,565 unique contacts from individuals requesting support via phone, text, or chat



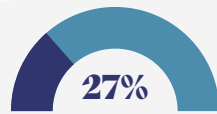
## YOUTH & ADULTS

18.5% (290) of individuals were under 18 years old and 81.5% (1275) were over 18

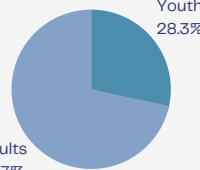


# 427

**MOBILE DEPLOYMENTS**



27% of access point interactions state-wide resulted in mobile deployments



## Youth & Adults

121 mobile deployments were for youth and 306 were for adults

NH Rapid Response aligns with the vision set forward in the 10 Year Mental Health Plan, Senate Bill 14, and the Governor's Commission on Alcohol and Other Drugs Strategic Plan to centralize and enhance access to crisis services. NH Rapid Response created an opportunity to strengthen our community-based crisis response system designed to care for NH children, youth, adults, and families experiencing a behavioral health crisis. We are grateful for the many dedicated professionals who work in NH's behavioral health system for their dedication to implement this new model. While Rapid Response is now live and partners have worked hard to get to this point, we are also looking to continuously improve the systems to make sure your communities' unique needs are being met. We will provide updated monthly data including trends over time. We hope you will engage early and often with this system to help us connect people to the services they need when experiencing a mental health or substance use crisis. Please reach out with questions or concerns regarding interactions with the NH Rapid Response system.

General NH Rapid Response questions can be sent to: [DBHCrisisTransformation@dhhs.nh.gov](mailto:DBHCrisisTransformation@dhhs.nh.gov)

Get Help Now

Call/Text [833-710-6477](tel:833-710-6477)

Chat by visiting [www.nh988.com](http://www.nh988.com)

